RBS™
The Royal Bank of Scotland

# Complaint Form

Date: ☐☐ ☐☐ ☐☐☐☐

Name:

Phone Number: ☐☐☐ ☐☐☐☐☐☐☐☐
(STD Code)

Mobile Number:

City:

Email Address:

Relationship Type with Bank: ☐ Savings Accounts ☐ Fixed Deposits ☐ Investment Services
☐ Current Account ☐ Loans ☐ Credit Cards ☐ Others

Account / Card / Loan Number:

Complaint Details: _____

_____

_____

_____

_____

Thanking You
Yours Sincerely,

Name

_____ _____ _____
(First A/C holder) (Second A/C holder) (Third A/C holder)

Signature

_____ _____ _____
(First A/C holder) (Second A/C holder) (Third A/C holder)

To submit this form, you may use any of the below options:

Email it to us at in.service@rbs.com using your registered email address with the bank or
Write in to us at:
Centralised Operations – TMU
The Royal Bank of Scotland plc,
11th Floor, Tower-C, Cyber Greens,
DLF Cyber City Phase III, Sector 25-A,
Gurgaon -122002, Haryana, India.

For updated information, please visit our website www.rbs.in or call our Toll free #:1800 11 2224